



# MIKE DEWINE

★ OHIO ATTORNEY GENERAL ★

Administration  
Office: 614-728-5458  
Fax: 614-466-5058  
30 E. Broad St, 17<sup>th</sup> Floor  
Columbus, OH 43215  
[www.OhioAttorneyGeneral.gov](http://www.OhioAttorneyGeneral.gov)

Ohio Attorney General Mike DeWine's office has nearly 30 sections that serve Ohio citizens. Ohioans of all kinds – families, taxpayers, consumers, veterans, crime victims and more – are touched by the work of the Attorney General's Office. While the office as a whole works on behalf of the state of Ohio, certain sections also offer services to individuals.

## **Consumer Protection**

The Consumer Protection Section protects Ohioans from unfair and deceptive business practices. Consumers can file complaints against businesses and may be placed in our informal dispute resolution process. Then, a consumer specialist will attempt to foster an agreed-upon resolution. Consumers can also research complaints filed against businesses, seek help for identity theft, and request consumer protection presentations.

## **Charitable Law**

The Charitable Law Section ensures that donated funds are used for charitable purposes and not private interests. Ohioans are able to research charities online. The section also trains non-profit leaders on how to spot and prevent problems, allowing the leaders to dedicate more of their attention on the charitable activities that strengthen our communities.

## **Civil Rights**

The Civil Rights Section represents the Ohio Civil Rights Commission in protecting equal opportunity and eliminating unlawful discrimination based on race, color, national origin, religion, disability, age, familial status, and military status. The Civil Rights Section also provides free educational workshops on discrimination in housing and employment.

## **Health Care Fraud**

The Health Care Fraud Section investigates and prosecutes fraud in the health care industry. This section also enforces Ohio's Patient Abuse and Neglect Law, which protects the mentally and physically disabled and the elderly from abuse in Ohio's long-term care facilities.

## **Crime Victim Services**

The Crime Victim Services section offers services to aid victims of crime, their families, and the professionals who serve them. The Ohio Victims of Crime Compensation Program provides compensation to victims of violent crime for certain out-of-pocket expenses incurred as a result of the crime. The section also provides workshops, training and other educational programming to communities and victim advocate groups.

All of the above sections can be reached by calling 800-282-0515. To learn more about these or any other sections in the office, please visit [www.OhioAttorneyGeneral.gov](http://www.OhioAttorneyGeneral.gov).